

Accessibility at Thames Lido

The Lido has two entrances, both of which have level access. The closest entrance for drop off from a car is the restaurant and bar entrance, accessed via Kings Meadow Road.

Once inside the venue, interlinked pathways and sliding doors give access to the pool and spa reception. Wheelchair-users or people with restricted mobility are advised to call ahead so staff can ensure that uneven surfaces and steps can be avoided.

The outdoor swimming pool is wheelchair-accessible and the changing rooms, both indoors and outdoors, are equipped with wet room-style showers. There is no hoist into the swimming pool but the wide, raised wall around it is 500mm high and may be helpful for wheelchair users to ease themselves in.

The saunas are on the ground floor; the doors to both are of average size and both have seating around all walls. The outdoor hot tub has a raised wall around it which is 500mm high.

The treatment rooms used for massages are located on the 1st floor which is not serviced by lifts.

The bar and restaurant are on the ground floor. Tables are not fixed and so can be moved to accommodate wheelchair users, but if groups contain more than one wheelchair-user, it is advisable to let staff know in advance so that appropriate arrangements can be made.

Lighting in both the bar and restaurant is bright; with floor-to-ceiling windows there's a lot of natural light. Menus are printed daily on A4 paper but with advance notice staff would be happy to print them in larger print.

Toilet facilities are all based on the ground floor, where there is also an accessible toilet.

If you have any queries, comments or feedback you'd like to share with us, please email events@thameslido.com